

November 6, 2023

Valued Cardinal Health Canada Customer,

Thank you for all your efforts to keep Canadians safe and healthy in 2023. To help you plan for the upcoming holiday season, please review the following schedules and closures at Cardinal Health Canada.

Cardinal Health Canada will be closed on the following statutory holidays:

- **Monday, December 25, 2023 (Closed for Christmas Day)**
- **Tuesday, December 26, 2023 (Closed for Boxing Day)**
- **Monday, January 1, 2024 (Closed for New Year's Day)**

Please note that our carriers experience a higher-than-normal volume of deliveries during the holiday season and there may be delays that are out of our control. **We encourage you to increase your order sizes during the first 3-weeks in December to avoid delays over the holiday season.**

Christmas Holiday

To receive your order by **December 22, 2023**, please submit your order no later than **December 19, 2023**, by 10:00 am. (With the exception of two-day delivery locations or non-local courier shipments.)

New Year Holiday

To receive your order by **December 29, 2023**, please submit your order no later than **December 27, 2023**, by 10:00 am. (With the exception of two-day delivery locations or non-local courier shipments.)

Orders placed after the 10:00 am deadline on December 27 will be delivered the week of January 2, 2024.

| MON | TUES | WED | THURS | FRI |
|------------------------------|---|---|--------------|-------------|
| December 18 | December 19 Deadline to submit orders: 10am | December 20 | December 21 | December 22 |
| December 25 CLOSED | December 26 CLOSED | December 27 Deadline to submit orders: 10am | December 28 | December 29 |
| January 1 CLOSED | January 2 | January 3 | January 4 | January 5 |

If you have questions about our holiday schedule, please contact our Customer Care Team.

Acute Care: 1.888.291.5033

LTC/Continuing Care: 1.877.878.7778

Cardinal Health Canada wishes you and your teams a safe and happy holiday season.